

Capabilities Statement



Company Overview

Employers Choice Screening (ECS) is an accredited national consumer reporting agency (CRA) with over 20 years of experience in providing background screening, drug testing, and occupational health screening services to government and commercial clients nationwide. We provide a robust cloud-based platform that allows for configurable workflow tools and advanced business intelligence capabilities that can streamline your hiring process more efficiently than ever before!

Capabilities

ECS provides a user-friendly experience for both you and your candidate. Our electronic application process dispatches all required compliance notices and consent forms directly to your candidate's email, reducing any delays by allowing candidates access to their application through one easy portal. HR professionals also have convenient 24/7 availability when placing new orders or reviewing completed reports.

Additional System Features

- Intuitive web, mobile, API solution for automated workflow
- Applicant Status Portal for a streamlined workflow and applicant candidate experience
- Customized account set-up and user preference settings
- Integration capabilities with most ATS/HRIS systems
- Dispute / Adverse Letter process management within dashboard
- Customizable notifications, letters, and deliverables

Differentiators

We're committed to delivering the highest quality of service to all of our clients. We offer a wide range of screening options that suit every budget, need, or industry; placing customer support, compliance and safety, information security, and cloud-based solutions at the forefront.

- US-Based Customer Support, Dedicated Account Managers
- FCRA Compliance assistance and professional guidance and expertise
- Industry-leading turn-around-time and completion metrics
- PBSA accredited, FCRA Advanced certified team, SOC-2 certified, PCI compliant

